

Frequently Asked Questions

Mticollege.edu to campus.edu

Q. Is the change to my email address just a change in the domain name?

A. Yes – your previous email address was your student ID number @mticollege.edu – the new email address will be your student ID number @office.campus.edu (e.g., 12345@mticollege.edu is now 12345@office.campus.edu).

Q. My remote classes are currently facilitated through Microsoft Teams. Should I continue to use my @mticollege.edu email address to log into Microsoft products (Teams, Word, Excel, etc.)?

A. Yes. Your **username** will remain as the studentID@mticollege.edu email address. Those students with a @office.campus.edu email address will continue to access office.com in the same manner.*

*Students that require Azure Dev Tools will need to use their new email address @office.campus.edu to log into office.com.

Q. Can I continue to access EBSCO the same way that I do now?

A. EBSCO accounts are not tied to a particular email domain. Currently, students create personal accounts by initially accessing EBSCO through elearning.campus.edu.

Q. Can I continue to log into elearning.campus.edu the same way?

A. eLearning (also referred to as Moodle) is currently accessed using the student ID number. The email address tied to this account will be adjusted by the Technical Services Department.

Q. How about the student portal for schedules and grades (<https://portal.mtictn.app>)?

A. Similar to elearning, students will continue to utilize their current student ID to log into the portal.

Q. Will the way I access my ebooks through Vital Source remain the same?

A. No. You will need to change the email address that's associated with this account. Included is a separate document – *VitalSource Walkthrough* that outlines the steps for changing your User Email Address for Vital Source.

Q. If I use Cengage or Connect for my classes, do I need to change my email address?

A. Yes - the process to change your email for Cengage or Connect is outlined on a separate document.

Q. I'm a Paralegal student and need continued access to several websites.

A. Please see the document titled – Paralegal login FAQs.

Q. What do I do if I need additional help?

A. Contact the Technical Services Department – tsd@campus.edu for assistance.